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# Measuring outcomes in health care

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***Every system is perfectly designed to achieve the results it gets***

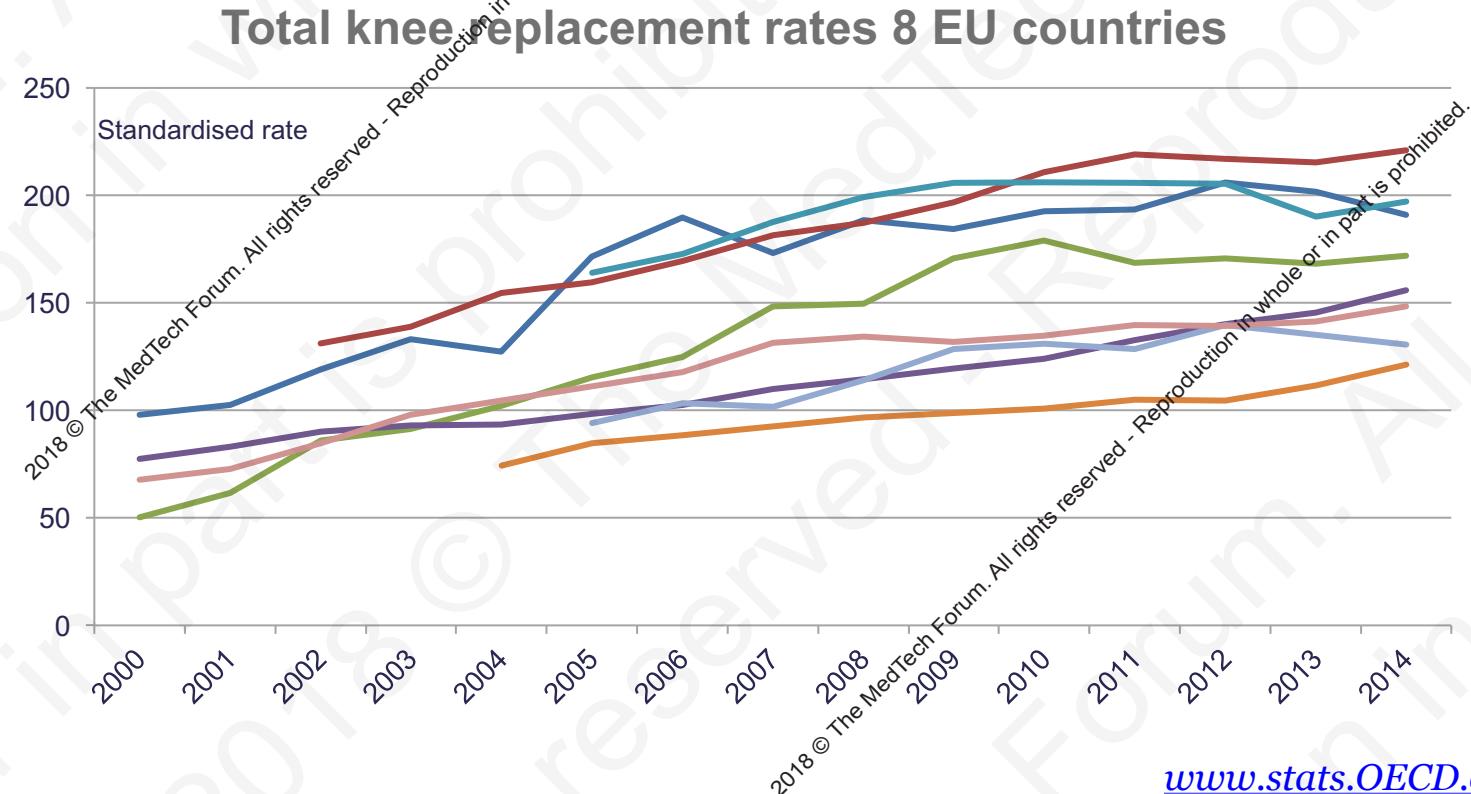
*- Paul Batalden*

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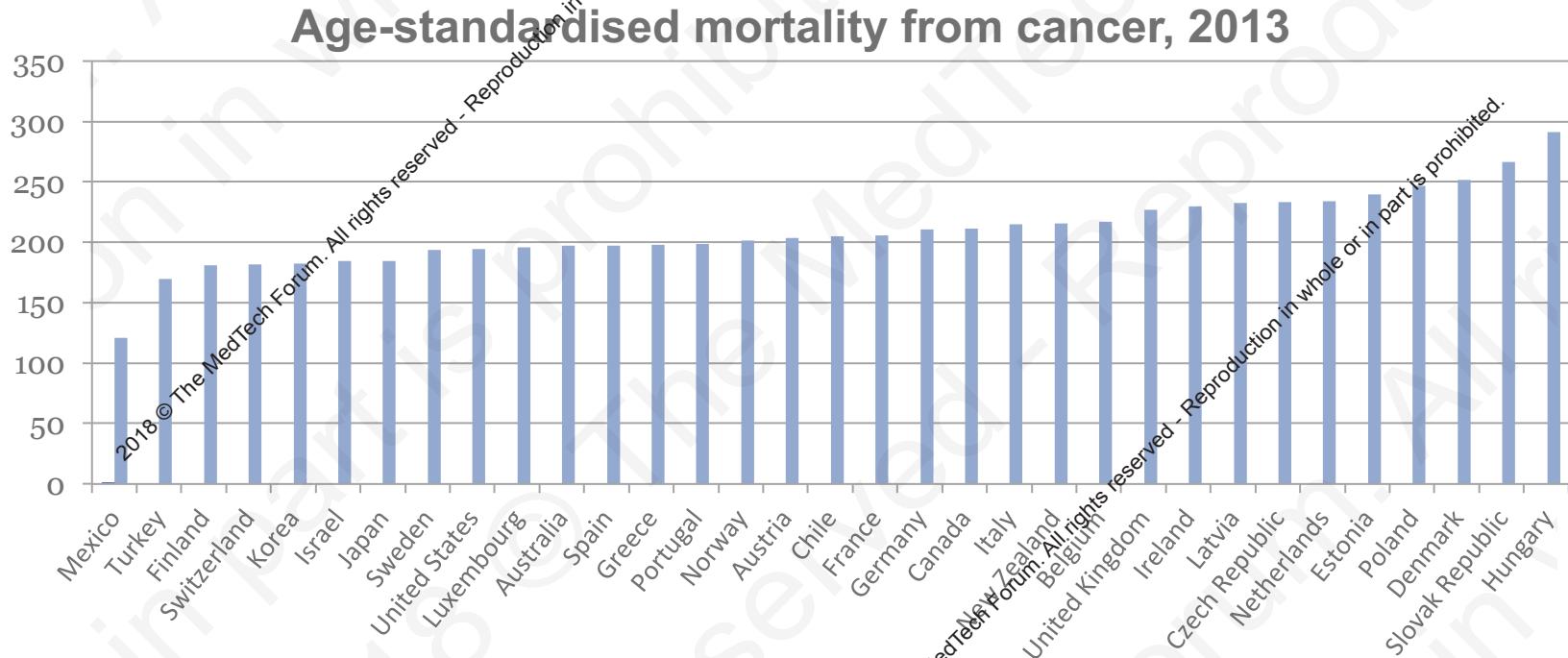


# Outputs ≠ outcomes



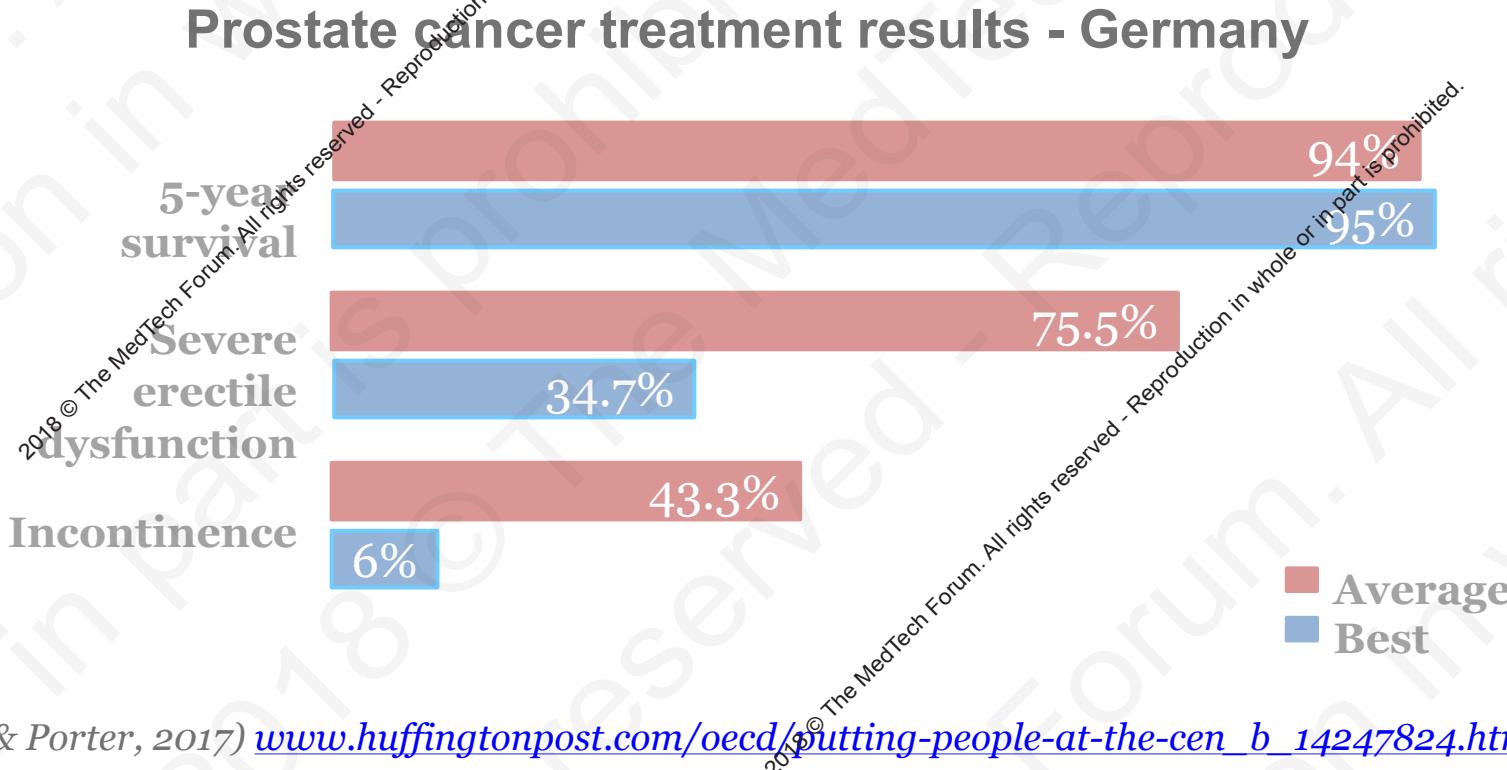


# 'Hard' outcomes are very important.....





# ...but sometimes conceal important differences





# OECD Health Ministers: January 2017

## Health care systems that are:

- People-centred
- Knowledge-based
- Focused on **value**

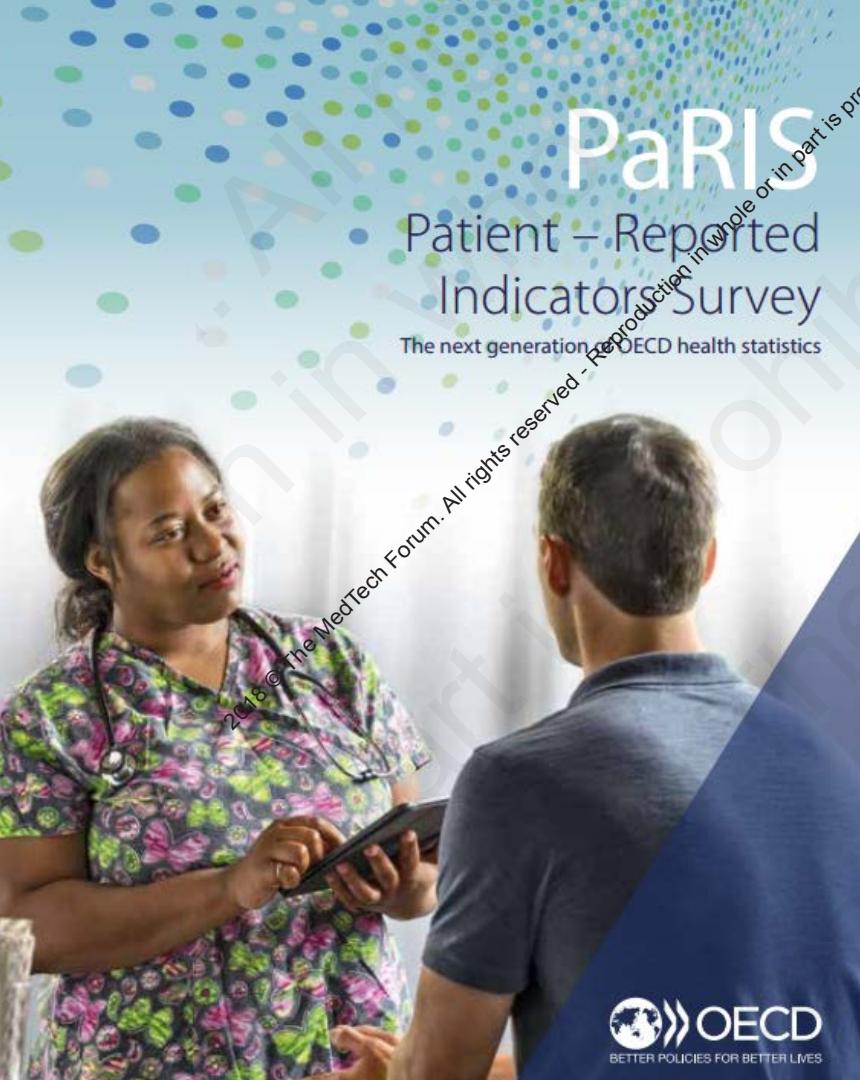
→ Systematise patient-reported measurement

[www.oecd.org/health/ministerial/](http://www.oecd.org/health/ministerial/)



THE NEXT GENERATION  
of **HEALTH REFORMS**  
OECD Health Ministerial

17 January 2017



## 1. Specific conditions: supporting national health systems to collect patient-reported indicators in a comparable way

Accelerate and standardise work already underway

Cancer care, hip & knee replacement, mental health

## 2. Complex needs: addressing critical gaps in the measurement of patient-reported indicators

Develop new surveys, direct to patients and carers

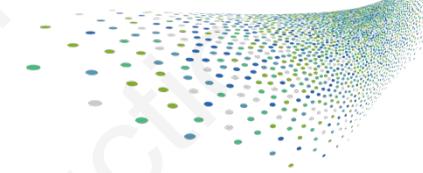
Chronic illness multimorbidity

Patient outcomes & experience, etc.

Co-design with patients, providers & international partners



# Thank you



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